



Accessibility Guide for RSPB Bempton Cliffs

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<https://www.rspb.org.uk/bemptoncliffs>



Welcome

RSPB Bempton Cliffs reserve is situated on the spectacular Yorkshire coast and is home to one of the UK's top wildlife spectacles - England's largest population of seabirds. Around half a million seabirds gather here between March and October to raise a family on towering chalk cliffs overlooking the North Sea. There are six safe cliff-edge viewing platforms, three of which are fully accessible via a hard surfaced path, giving visitors stunning close-up views of life on the edge. The grassland and scrub along the cliff tops

are also home to breeding and wintering farmland birds.

Watch the video: [Access Guide](#)

At a Glance

Level Access

- There is level access from the main entrance to:
 - Welcome Desk
 - Visitor Centre Toilets
 - Retail Area
 - Indoor Seating Area
- There is level access from the car park to:
 - Outdoor Seating Area

Hearing

- The fire alarm has flashing lights.
- We have a hearing loop in Retail Counters, Food & Beverage Counter and Welcome Hut (Portable Loop).
- Some staff have BSL and disability awareness training.

General

- We have a complimentary ticket policy for personal assistants.
- There is at least 1 public toilet for disabled visitors.
- Some staff have disability awareness training.

Getting here

RSPB Bempton Cliffs

Cliff Lane, Bempton

Bridlington

YO15 1JF

Travel by public transport

- The nearest train station is Bempton, on the Hull/Scarborough line. There is a walk of approx 1 1/4 miles from the station to the reserve.

Travel by taxi

- You can get a taxi with 1st Line Taxis by calling 01262 400150. The taxi company has a wheelchair accessible vehicle.
- There is currently no bus service to the reserve or nearby Bempton village.

Parking

- We have a car park. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is not free.
- Drop-off is available can be made immediately outside the visitor centre. From the car park to the entrance, there is level access. The route is 1800mm wide, or more.



Blue Badge Parking Bays

Arrival

Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 1800mm wide, or more.

Main entrance

- The main entrance has level access.
- The door is 1100mm wide.
- The main door is side hung and automatic.
- The door has a push button to open it.
- The main entrance leads into a porch with a right-hand door.



Main Entrance Porch

Getting around inside

Ticket/ information desk

Welcome Desk

- From the main entrance to the desk, there is level access.

Things to See and Do

- We have a complimentary ticket policy for personal assistants.

Public toilet

Visitor Centre Toilets

- There is a public toilet for disabled visitors.
- From the main entrance to the public toilet, there is level access. The route is 1100mm wide, or more.
- The toilet door is 900mm wide.
- The direction of transfer onto the toilet is to the right.
- There is 300mm at the side of the toilet. There is 1570mm in front of the toilet. The toilet seat is 450mm high. The toilets have handrails.
- Please note toilets are only available during opening hours.



Accessible Toilet

Shop

Retail Area

- From the main entrance to the shop, there is level access. The route through the shop is 800mm wide, or more.

Indoor Seating Area



Indoor Seating

- From the main entrance to this area, there is level access.

Getting around outside

Designated Walking Trail

Grandstand Trail

- The trail is 1000metres long. The trail has a hard surface. The trail has seats.
- There are three accessible viewpoints.



Viewpoint – accessible viewing bay

Picnic Area

Outdoor Seating Area

- From the car park to the picnic area, there is level access. The path is 1100mm wide, or more.

- Some tables have space for wheelchair users. You can bring your own food to the picnic area.



Picnic Tables

Customer care support

Accessibility equipment

- We provide wheelchairs. Wheelchairs are free.
- We have a hearing loop in Retail Counters, Food & Beverage Counter and Welcome Hut (Portable Loop).
- Two on-site mobility scooters are available. Due to their popularity, we recommend these are booked in advance
online: <https://events.rspb.org.uk/browse?filter%5bschedule%5d=845>
- Dogs are welcome anywhere along the footpaths as long as they are on a short lead at all times. There

are dog bins on site and bags are available from the visitor centre.



Mobility Vehicles available for hire

- You can hire mobility equipment from Eden Mobility by calling 01262 410163.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.
- The fire alarm has flashing lights.

Customer care support

- Some staff have disability awareness training.
- Some staff have BSL training.
- Some staff are dementia aware.

Guide last updated: 17 July 2023