

## **RSPB Visitor Satisfaction Survey**

### **FREE PRIZE DRAW**

#### **Rules**

1. The prize draw is open to all UK residents [aged 18 years or over], except employees of the RSPB, their families, agents or any third party directly associated with administration of the prize draw. Proof of age may be requested.
2. The prize draw is free to enter and no purchase is necessary.
3. All entries must be submitted via completion of the RSPB Visitor Survey and only one entry per person is permitted.
4. The RSPB accepts no responsibility for entries not successfully completed due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.
5. A winner will be chosen by random draw performed by a computer process on the first working day of each quarter (i.e. as close as possible to 1 April, 1 July, 1 October, 1 January).
6. Each winner will receive an RSPB gift voucher worth £100, redeemable in RSPB shops and at [www.shopping.rspb.org.uk](http://www.shopping.rspb.org.uk)
7. The winner will be notified by email (using details provided at entry) within 1 week of the draw date. If a winner does not respond to the RSPB within 21 days of being notified by the RSPB, then the winner's prize will be forfeited and the RSPB will be entitled to select another winner in accordance with the process described above.
8. The prize will be sent to the winner within 7 days of being notified of their win.
9. The prize for the winner is non-exchangeable, non-transferable and no cash alternative is offered.
10. The RSPB reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond the RSPB's control makes it necessary to do so.
11. The decision of the RSPB regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.
12. The RSPB reserves the right to refuse entry or refuse to award the prize to anyone in breach of the Rules or the Terms and Conditions or the spirit of the Rules or the Terms and Conditions.

#### **Terms and Conditions**

1. By submitting your entry to the RSPB, you agree to be legally bound by the Rules and these Terms and Conditions.
2. The RSPB reserves the right to hold void, cancel, suspend, or amend the promotion where it becomes necessary to do so.
3. Insofar as is permitted by law, the RSPB, its subsidiaries, agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is

caused by the negligence of the RSPB, its agents or distributors or that of their employees. Your statutory rights are not affected.

4. You agree to indemnify the RSPB and its subsidiaries against any claim from any third party for any breach of these terms and conditions.

5. The RSPB reserves the right to update the Rules and these Terms and Conditions from time to time and any updated version will be effective as soon as it is published.

6. The RSPB takes your data very seriously; we will only use your personal data in accordance with the terms of the RSPB's Privacy Policy. Personal data supplied during the course of this promotion may be passed on to third party suppliers only insofar as required for fulfilment/delivery/arrangement of the prize.

7. The prize draw will be governed by English law and entrants to the prize draw submit to the jurisdiction of the English courts.

8. The Royal Society for the Protection of Birds (the RSPB) is a registered charity in England & Wales no. 207076 and in Scotland no. SC037654 whose registered address is at The Lodge, Sandy, Bedfordshire SG19 2DL.